What is Pastoral Support?

Pastoral Support is a service that gives help and support to students as well as providing information, advice and guidance. We always work in close partnership with teachers, parents/cares and other specialist agencies.

What are the aims of the service?

Our aim is to identify any concerns or issues at the earliest possible opportunity and remove any barriers to learning which may be preventing our students from reaching their potential.

We pride ourselves in knowing our young people well and working alongside the teaching and support staff we aim to develop positive relationships with them and their families. We respond as quickly as possible to any issues and ensure that difficulties are discussed and resolved in the best possible way.

The Pastoral Support Team at Teddington School commonly offers help and support in the following areas:

- Behaviour support/management
- Emotional help (including anger management and counselling)
- Academic support (including intervention work, extended work experience specialised timetables and programmes)
- Restorative Approaches
- Peer mediation
- Links to specialist external agencies when needed
- Motivational groups
- FAST family support group
- Duke of Edinburgh
- Work Experience

Who gives Pastoral Support?

The pastoral system is the responsibility of the Deputy Head teacher who oversees all staff working in this context with our young people.

The Form Tutor is always the first point of contact for parents/carers regarding any concerns or issues.

The Pastoral Team itself has four Heads of House who are all experienced teachers. They are responsible for a different mixed-age House and oversee a team of four non-teaching, dedicated Pastoral Managers. This team has many years of combined experience working with young people and providing academic and emotional support in a variety of ways.

The pastoral staff knows the students in their House extremely well and continuously monitor their progress in all aspects of school life.
For any students causing concern, referrals for support and intervention can be made by the pastoral support team, classroom teachers, parents/carers, support staff and the students themselves through a self-referral process.

**Other Links to the Pastoral Team**

Teddington School has a team which includes the school’s SENCO, a Counsellor, an attached Attendance Officer, targeted youth support and an attached School Nurse.

We also work closely with other support agencies such as the Local Authority social inclusion team, child and family support and many others.

**How do Parents/Carers contact the Pastoral Service at Teddington School**

The first point of contact should be the form Tutor followed by Head of House or Pastoral Managers responsible for your child’s house.

They can be contacted through the main switchboard on 0208 943 0033